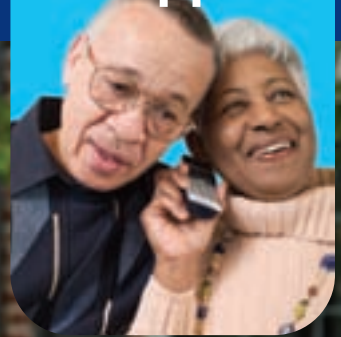


A Step by Step Guide to Ordering Frozen Meals from Approved Suppliers



The London Borough of Bexley has approved the following suppliers in providing delivered meals to clients within the Borough. This brochure lists key information about each supplier to assist clients in making a choice that best suits their taste, lifestyle and diet.



A Step by Step Guide

This step by step brochure is designed to help you make the best choice of meal supplier for your dietary needs.

Step 1 Read through the company information provided and the services that are on offer. **Select a Company from the List of Approved Meal Suppliers. Call them for a brochure.**

Step 2 Once you have chosen your supplier you can contact them and **Place your order.**

Step 3 **Await delivery of your meals.**

Step 4 **Heat your meals** following the instructions on the packaging and enjoy.

Company	Price Main Meal	Price Main Meal & Dessert	No. of Meals in Range
Flowfood	From £1.80	Desserts from 60p	150
Oakhouse Foods	From £1.75	Desserts from £1.15	270
Greenwich Trading Services	£3.10	£3.85	73
London Borough of Bromley	-	£3.00	87
Wiltshire Farm Foods	From £2.05	Desserts from 85p	175

Step 1 Select a Company from this List of Approved Meal Suppliers and call for a Brochure

Company	Ordering Options	Delivery Options	Payment Options	Freezer/ Microwave
Flowfood	Driver, Phone, Post, Fax or Internet	Weekly, Fortnightly or Monthly	Cash, Cheque, Monthly Invoice or Voucher	Can be hired
Oakhouse Foods	Driver, Phone, Post or Internet	Weekly	Cash, Cheque, Debit/Credit Card or Account (subject to approval)	Can be purchased
Greenwich Trading Services	Driver, Phone, Post or Internet	Weekly	Cash or Cheque	Can be hired
London Borough of Bromley	Driver, Phone or Post	4 weekly cycle	Cash, Cheque or Monthly Account	Can be hired
Wiltshire Farm Foods	Driver, Phone, Internet or Office will telephone on a regular basis	Weekly, Monthly or Ad Hoc	Cash, Cheque, Debit/Credit Card	Cannot supply



Step 2 Place your order with a supplier

The London Borough of Bexley has checked that suppliers are able to provide good quality food safely to your home.

Flowfood Ltd

South Street
Ashton under Lyne
Lancs OL7 0PH
Tel: 0161 330 0411
Fax Order Line:
0161 343 2193
Internet: www.flowfood.co.uk

Oakhouse Food (WK) Ltd

1 Archers Park
Branbridges Road
East Peckham
Kent TN12 5HP
Tel: 01622 871005
Internet:
www.oakhousefoods.co.uk

Greenwich Trading Services

Passenger Services
Department
Birchmere Business Site
Eastern Way
Thamesmead
London SE28 8BF
Tel: 020 8921 4513/4514
Internet:
Meals.Service@greenwich.gov.uk

London Borough of Bromley

Meals at Home Service
Central Depot
Baths Road
Bromley
Kent BR2 9RB
Tel: 020 8313 4856
Fax: 020 8313 4857
Internet:
www.bromley.gov.uk

Wiltshire Farm Foods

Manor Farm
Shell Bank Lane
Green Street Green
Kent DA2 8DL
Tel: 01474 700094
Fax: 01474 708864
Internet:
www.wiltshirefarmfoods.com
Tel Brochure Request /
Customer Care: Freephone
0800 773773

Step 3 Await Delivery of your meals Step 4 Heat your meals following the instructions on the packaging and enjoy



Hotline Telephone Number

Call this number for help in how to use the brochure to order your meals.

020 8836 8028

Office hours only.

If you need assistance outside office hours please call 020 8303 7777.

Complaints

Please call the hotline number or if you'd like to send in a written complaint about the service you're receiving please post this to: Community Meals Room 56, Adult Social Care Hill View Offices, Hill View Drive, Welling, Kent, DA16 3RY

If you would like to know more about the services the Council provides, or would like either a translation of this document or the information in a different format, please call our Customer Contact Centre on 020 8303 7777 and press 0, quoting reference: 602947/06.08

